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Sedgwick and California Division of Workers' Compensation reach settlement

Sedgwick Claims Management Services, Inc., the leader in technology-enabled claims and productivity management solutions working in partnership with the California Division of Workers' Compensation has reached a compromise settlement. The settlement is the conclusion of a 2013 audit of medical treatment requests received from 2007 to 2012 for claims handled primarily by one former Sedgwick examiner.

Under the agreement Sedgwick will pay a fine and work cooperatively with the California Audit Unit to monitor compliance going forward.

Sedgwick takes this issue very seriously and we have undertaken significant measures, including extensive auditing and training, to correct the issue and ensure it will not happen again. The company has fully cooperated with the state of California during the audit process and has significantly strengthened our quality program with a focus on compliance. Sedgwick has negotiated an agreement that is in the best interest of all stakeholders, but, most importantly, injured workers as it ensures treatment requests are timely responded to and only licensed physicians can delay, modify or deny medical care. We look forward to many years of helping our customers and injured workers in the state of California

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Sedgwick Claims Management Services, Inc., is the leading global provider of technology-enabled claims and productivity management solutions. Sedgwick and its affiliated companies deliver cost-effective claims, productivity, managed care, risk consulting and other services to clients through the expertise of more than 12,000 colleagues in 275 offices located in the U.S., Canada and the U.K. The company specializes in workers' compensation; disability, FMLA and other employee absence; managed care; general, automobile and professional liability; property loss adjusting; warranty and credit card claims services; fraud and investigation; structured settlements; Medicare compliance solutions and forensic investigations. Sedgwick and its affiliates design and implement customized programs based on proven practices and advanced technology that exceed client expectations. For more, see www.sedgwick.com.

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